



**Extended Protection Plans for New and Pre-Owned Vehicles** 



# **New Vehicle Coverage**

Total Vehicle Protection offers a wide range of new vehicle coverage to complement your vehicle's current factory warranty and the way you drive. Choose from three levels of coverage and several time/mileage options that best suit your lifestyle, driving habits, and intended length of vehicle ownership. Today, drivers keep their vehicles longer than ever—a fact that often leaves them unprotected against mechanical and electrical failures after the vehicle's factory warranty has expired. Total Vehicle Protection offers protection for your vehicle for up to seven years and 100,000 miles, and coverage begins the day you purchase your service contract.

# **Pre-Owned Vehicle Coverage**

With four levels of coverage, Total Vehicle Protection offers affordable options to ensure pre-owned vehicles are protected against costly mechanical and electrical repairs. Unexpected mechanical failures are an unfortunate part of life, but with Total Vehicle Protection, the most critical and expensive components of your vehicle are covered starting the day you purchase your vehicle.

This brochure highlights the benefits of the Total Vehicle Protection Plans. Please refer to the actual service contract for coverages, exclusions, terms, conditions and limitations.

# Basic Plan Coverage

If you purchase the Basic Plan, the covered parts are:

## **Engine:**

All internal parts; manifolds; timing gears, tensioner and guides, chain or belt; flex plate; oil pump; engine mounts; harmonic balancer. The engine block and heads, valve covers, timing cover, and oil pan are covered only if damaged by the failure of an internal part.

## **Cooling and Fuel:**

Water pump; fuel delivery pump; turbocharger housings and internal parts.

#### **Transmission** (Automatic or Manual):

All internal parts; torque converter; transmission pan; transmission mounts; vacuum modulator. The transmission case is covered only if damaged by the failure of an internal part.

#### **Transfer Case:**

All internal parts; transfer case mounts. The transfer case is covered only if damaged by the failure of an internal part.

### **Drive Axle** (Front/Rear Wheel Drive):

All internal parts; axle shafts; constant velocity joints (except any damage to the constant velocity joint due to the failure of the sealing boot is not covered); universal joints; propeller shafts; axle bearings; hubs and hub bearings. The drive axle case is covered only if damaged by the failure of an internal part.

# **Electric and Hybrid Drive:**

Electric drive motor(s), final drive assembly and internal parts, auxiliary fluid pump and controller; traction power inverter module.

## **Optional Seals and Gaskets:**

Seals and gaskets coverage is provided as an option with the Basic Plan for all parts listed in the above named component groups. A surcharge must be paid and the Seals and Gaskets box must be checked on the Registration Page for this coverage to apply on vehicles with  $0-90,\!000$  odometer miles at the time of contract purchase.

Please refer to the service contract for complete information regarding coverage.

# **Select Plan Coverage**

If you purchase the Select Plan, the covered parts are:

### **Engine:**

All internal parts; manifolds; timing gears, tensioner and guides; chain or belt; flex plate; oil pump; engine mounts; belt tensioner; harmonic balancer. The engine block and heads, valve covers, timing cover, and oil pan are covered only if damaged by the failure of an internal part.

## **Cooling:**

Water pump; thermostat; belt tensioner, temperature sensors; electric cooling fan motors; fan clutch and pulleys; coolant recovery tank; radiator and mounts.

#### Fuel:

Turbocharger/Supercharger housings and internal parts, actuators and sensors; fuel delivery pump, fuel lines and fuel regulators, electronic fuel injection sensors, control unit and injectors, camshaft and crankshaft position sensors; knock sensors; manifold pressure sensors, throttle body; throttle cable/linkage.

#### **Transmission** (Automatic or Manual):

All internal parts; torque converter; transmission pan; transmission mounts; electronic transmission control module. The transmission case is covered only if damaged by the failure of an internal part.

#### **Transfer Case:**

All internal parts; transfer case mounts. The transfer case is covered only if damaged by the failure of an internal part.

### **Drive Axle** (Front/Rear Wheel Drive):

All internal parts; axle shafts; constant velocity joints (except any damage to the constant velocity joint due to the failure of the sealing boot is not covered); universal joints; propeller shafts; axle bearings; hubs and hub bearings; locking rings. The drive axle case is covered only if damaged by the failure of an internal part.

## **Electric and Hybrid Drive:**

Electric drive motor(s), power controller, display monitors, final drive assembly and internal parts, auxiliary fluid pump and controller; powertrain control modules, traction power inverter module.

# **Steering:**

Gear housing, rack and pinion, internal steering rack seals, and all internal components; power steering pump and pump seal; steering column shafts, joints and couplings.

## **Suspension** (Front and Rear):

Upper and lower control arms; control arm shafts and bushings; control arm linkage; ball joints; torsion bars and bushings; steering knuckles / spindles; stabilizer shaft linkage and bushings; wheel bearings; strut upper mount/bearing plate (strut shock absorber function is not covered).

## **Air Conditioning:**

Compressor; clutch and pulley; condenser; evaporator; receiverdrier; refrigerant valves; expansion valve and pressure cycling switch; accumulator; idler pulley and bearings; orifice tube.

#### **Brakes:**

Master cylinder and seals; wheel cylinders and seals; disc brake calipers; power brake booster; hydraulic brake lines, fittings and valves; parking brake linkage and cables; anti-lock brake system: electronic control unit, wheel / speed sensor(s), valve(s), hydraulic unit, accumulator, modulator, and actuator(s).

#### **Electrical:**

Alternator; voltage regulator; starter motor; starter solenoid; starter drive; electronic ignition module; distributor; coils; power window motor; power seat motor; wiper motors; manually operated switches; horns; horn relay; rear window defroster (except for physical damage); rear window heating relay; power door lock actuator; convertible top motor; power antenna motor and mast drive cable.

### **Chassis Hardware:**

Hood latch and cable; door / hood / trunk / hatch hinges; glove box / console lock and latch; ignition lock and tumbler; window regulators.

# **Seals and Gaskets Coverage:**

Seals and gaskets coverage is provided with the Select Plan for all parts listed in the above named component groups.

Please refer to the service contract for complete information regarding coverage.

# **Deluxe Plan Coverage**

If you purchase the Deluxe Plan, the covered parts are:

## **Engine:**

All internal parts; manifolds; timing gears, tensioner and guides, chain or belt; flex plate; oil pump; engine mounts; harmonic balancer. The engine block and heads, valve covers, timing cover, and oil pan are covered only if damaged by the failure of an internal part.

## **Cooling:**

Water pump; thermostat; belt tensioner, temperature sensors; electric cooling fan motors; fan clutch and pulleys; coolant recovery tank; radiator and mounts.

#### Fuel:

Turbocharger/Supercharger housings and internal parts wastegate; bypass valve; actuators and sensors; fuel delivery pump, fuel lines and fuel regulators, electronic fuel injection sensors, control unit and injectors, camshaft and crankshaft position sensors; knock sensors; manifold pressure sensors, throttle body; throttle cable/linkage EGR valve.

#### **Transmission** (Automatic or Manual):

All internal parts; torque converter; transmission pan; transmission mounts; vacuum modulator; shifter and shift linkage; electronic transmission control module; sensors, solenoids and switches; auxiliary cooler, electrically operated clutch assembly; hydraulic clutch master cylinder and slave cylinder. The transmission case is covered only if damaged by the failure of an internal part.

### **Transfer Case:**

All internal parts; transfer case mounts; shifter and shift linkage; electronic shift control module; sensors, solenoids, and switches; all-wheel drive engagement module and actuator. The transfer case is covered only if damaged by the failure of an internal part.

#### **Drive Axle** (Front/Rear Wheel Drive):

All internal parts; axle shafts; constant velocity joints (except any damage to the constant velocity joint due to the failure of the sealing boot is not covered); universal joints; propeller shafts; center support bearings; axle bearings; hubs and hub bearings; locking rings. The drive axle case is covered only if damaged by the failure of an internal part.

## **Electric and Hybrid Drive:**

Electric drive motor(s), power controller, display monitors, final drive assembly and internal parts, auxiliary fluid pump and controller; powertrain control modules, traction power inverter module. High voltage wiring, 3-phase cables, drive motor generator, power inverter and control units, cooling fans, accessory power control modules and electric motors required for electric operation of components listed for Coverage in the Basic and Select Plans.

# **Steering:**

Gear housing, rack and pinion, internal steering rack seals, and all internal components; power steering pump and pump seal; power steering lines/hoses; tilt wheel mechanism; steering linkage; idler arm; tie rod ends; pitman arms; center link; steering damper; steering column shafts, joints and couplings.

#### **Suspension** (Front and Rear):

Upper and lower control arms; control arm shafts and bushings; control arm linkage; ball joints; torsion bars and bushings; steering knuckles / spindles; stabilizer shaft linkage and bushings; wheel bearings; springs; strut upper mount/bearing plate (strut shock absorber function is not covered).

### **Air Conditioning:**

Compressor; clutch and pulley; condenser; evaporator; receiverdrier; refrigerant valves; expansion valve and pressure cycling switch; accumulator; idler pulley and bearings; orifice tube; temperature control panel and module; vent mode door actuator and motor; blower motor and resistor; heater control valve and heater core.

#### **Brakes:**

Master cylinder and seals; wheel cylinders and seals; disc brake calipers; power brake booster; hydraulic brake lines, fittings and valves; parking brake linkage and cables; anti-lock brake system: electronic control unit, wheel / speed sensor(s), valve(s), hydraulic unit, accumulator, modulator, and actuator(s); linkage and hardware (backing plates, caliper mounting pins, etc.).

#### **Electrical:**

Alternator; alternator voltage regulator; starter motor; starter solenoid; starter drive; electronic ignition module; coils: distributor; power window motor; power seat motor; backup light, brake light, and interior light switches; manually operated switches; horns; horn relay; rear window defroster (except for physical damage); rear window heating relay; power door lock actuator and control module; convertible top motor; cruise control components; sunroof motor; mirror motors; wiper motors and washer pumps.

## **High-Tech Electronic:**

Radio and display, compact disc player, GPS navigational system, rear audio and satellite radio equipment; speakers, power antenna, instrument cluster, gauges and information displays; auto lock/unlock, remote start and keyless entry system transmitters and receivers (electrical Coverage only physical damage and reprogramming key fob are not covered).

#### **Chassis Hardware:**

Hood/door/hatch/trunk latches, cables, hinges, supports; trunk and fuel door release cables or controls; glove box/console lock and latch; ignition lock and tumbler; window regulators; seat belts; manual sunroof latch; mechanical seat tracks and springs.

## **Seals and Gaskets Coverage:**

Seals and gaskets coverage is provided with the Deluxe Plan for all parts listed in the above named component groups.

Please refer to the service contract for complete information regarding coverage.

# **Supreme Plan Coverage**

# Supreme Plan Coverage

Supreme is our most comprehensive coverage plan.

The Supreme Plan complements your vehicle's factory warranty provided by the manufacturer. In fact, the Supreme Plan provides mechanical breakdown protection for all original equipment factory installed mechanical and electrical parts and assemblies of your vehicle, EXCEPT for those parts and services listed under the "General Exclusions" section of the service contract.

# Supreme Wrap Plan Coverage

Supplemental protection for vehicles with extended factory powertrain coverage.

Supreme Wrap "wraps around" the vehicle manufacturer's warranty by providing coverage for all original NON-POWERTRAIN factory installed mechanical and electrical parts and assemblies of your vehicle for mechanical breakdown, EXCEPT for parts and services listed under the "General Exclusions" section of the service contract.

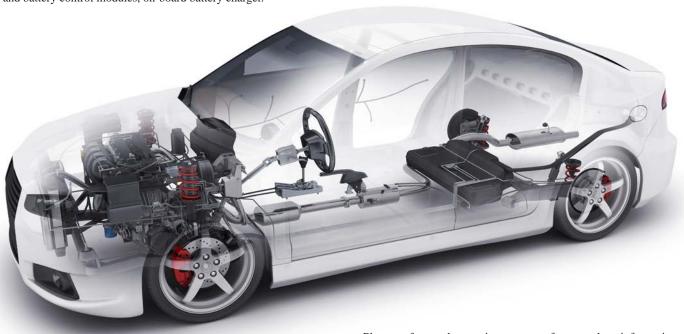
Supreme and Supreme Wrap Plans also cover these **Electric and Hybrid Drive Components:** High voltage propulsion battery and battery control modules, on-board battery charger.

# Examples of parts and services not covered are:

Reprogramming or software updates, adjustments and cleaning, 12 volt battery and cables, accessory and/or remote batteries, drive belts, coolant and vacuum hoses, brakes: brake drums, shoes, linings, disc rotors and pads, exhaust system (including catalytic converter), filters, fluids (except in conjunction with a covered repair), glass, lights (bulbs, LED, sealed beams and lenses), lubricants, manual clutch components, shock absorbers or struts, spark plugs and wires, squeaks and rattles, tune-ups, wheel balancing and alignment, wiper blades, coolant, wheels, wheel studs, door and window handles, cellular phones, any component or equipment not installed by the vehicle manufacturer

#### and

Maintenance services recommended by your vehicle manufacturer.



Please refer to the service contract for complete information regarding coverage and exclusions.

# **Additional Benefits**

In addition to the coverages detailed, you have the advantage of extra benefits such as:

### **Car Rental:**

If your vehicle incurs a covered breakdown, you may also be eligible to receive reimbursement for a portion of your car rental costs. The amount depends upon the total authorized cost of covered repairs for each repair visit, as shown in the table below:

Repair Cost	Reimbursement
\$200 - \$500	\$50
\$501 - \$1,000	\$100
\$1,001 - \$1,500	\$150
\$1,501 - \$2,000	\$200
\$2,001+	\$250

## **Trip Interruption:**

In case of a mechanical breakdown that occurs more than one hundred (100) miles from home and results in a repair facility keeping your vehicle overnight, you can rest easier knowing the contract will reimburse for receipted hotel and restaurant expenses. You could be reimbursed up to one hundred dollars (\$100) per day for a maximum of three (3) days and a total benefit per occurrence of three hundred dollars (\$300).

## **Emergency Roadside Assistance\*:**

Experience hassle-free Roadside Assistance, which is available with all our plans on a "sign & drive" basis throughout the United States and Canada, 24 hours a day, 365 days a year. This benefit includes:

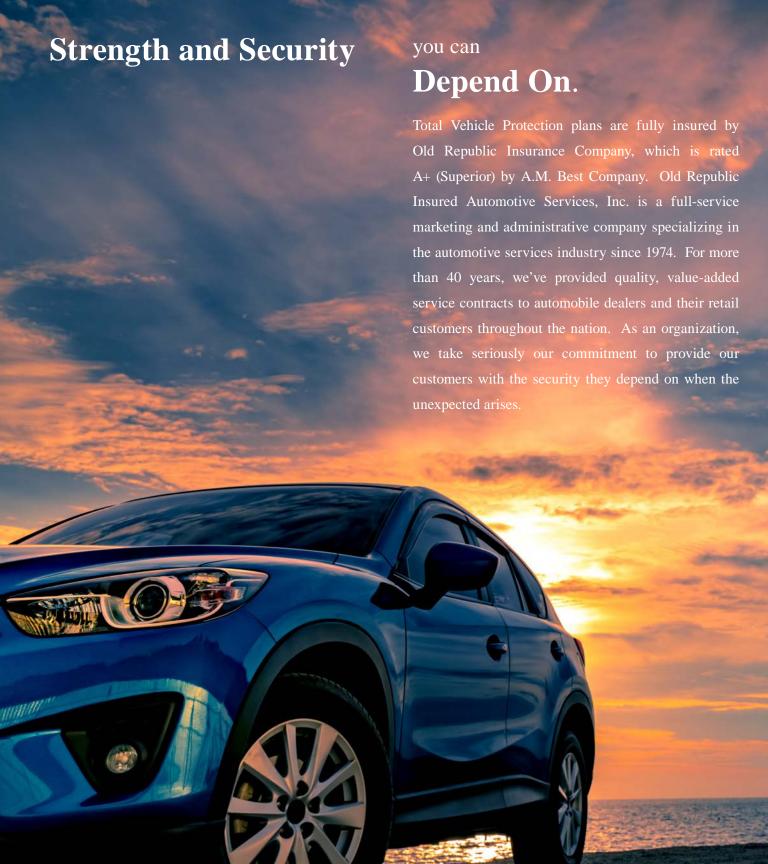
- Towing
- · Lock-Out Assistance
- Fuel Delivery Services
- · Flat Tire Assistance
- · Battery Service

#### Tire Road Hazard:

The Tire Road Hazard benefit provides coverage for the repair, or if necessary, the replacement of any of your vehicle's tires which have become damaged or unsafe for use due to a road hazard loss for the <a href="entire">entire</a> term of this contract.

No Deductible applies to the additional benefits.

<sup>\*</sup>Not available in all states.



### Provided and Administered by:

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